How to check in for your video visit

1. Use a computer or device with camera/microphone

PC and Mac
Chrome | Firefox | Safari

Android
Chrome

iOS
Safari

2. Click on the link that was sent to you by your provider
The link will look something like this:

- **https://acpmn.doxy.me/NameOfProvider**

3. Allow your browser to use your webcam and microphone

doxy.me

Would you like to share camera and microphone with doxy.me?

Allow

4. Type in your name and click check in to enter the virtual waiting room

Welcome.
Please check in to let Dr. Stewart know you are here.

Alexandra

Check In

✓ Secure
✓ No software to download
✓ HIPAA compliant
✓ No registration needed

5. Your care provider will start your visit once they see you checked into the virtual waiting room

Call Tips:

- **Make sure you have a good internet connection**

- **Restart your device before the visit**

- **Once you are on Doxy.Me and in the virtual waiting room, please test your camera and microphone by clicking on the pre-test call button on the bottom left of your screen**
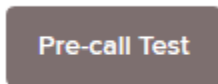
Additional Video Resources:

- [How to check in for your video visit using Google Chrome](#)

- [How to check in for your video visit using Firefox](#)

- [How to check in for your video visit using Safari](#)